



Our clinic has many parts.
Here's what you can expect:

ARRIVAL

The Open Door Clinic is held on Tuesday nights. We're open from 5-7:30 pm at the First Presbyterian Church. We don't take appointments. You don't need to arrive right at 5 pm. You may have a shorter wait if you arrive later. Still, don't arrive too late. We sometimes close the doors before 7:30 pm. We need to see all patients before clinic ends.

Check In

When you get here, you'll check in with a volunteer. They will ask for basic contact information like your name, address and telephone number. You'll receive a number. These tell us the order you arrived at the clinic. The numbers are a *guide* to the order patients are seen. You may be seen after a patient who came after you. This is because not all patients go to the same stations.

INTAKE

You will go to intake your first time at clinic. You'll also go here at least once every 3 months. We will see if you qualify for clinic services. You are eligible if:

1. You do not have health insurance.
2. You make less than 200% of the federal poverty level.

This station will also help you find other resources. These include dental care, food pantries, legal services, insurance & Badger Care.

TRIAGE NURSE

You will meet with a triage nurse every time you come to the clinic. The nurse will talk to you about the reason for your visit. Together you will decide what services you should get at this visit. If you only came for medication refills, the nurse will check your chart to see if the last doctor you saw gave an OK for refills. Sometimes you may need to see a doctor before getting your medicine refilled.

Primary Care

Most of the time you will see one of our primary care doctors or nurse practitioners. He or she will talk to you about your concerns, do an examination and suggest treatment. Sometimes they will suggest lab work or other services.

OTHER SERVICES

We often have other services available. These services change each week. You can get these services after you see a doctor. Or you can come to clinic only for these services.

The typical monthly schedule is:

- Chiropractor: by appointment
- Physical Therapist: 4th Tuesday by appointment
- Diabetes Educator: By appointment when available
- Dietician: 2nd Tuesday by appointment
- Psychiatrist: Weekly if available

MEDICATIONS

The doctor may order medicine for you. We have many common meds in stock. You can get them on the night of clinic.

Out of stock... The doctor may order a medicine we do not have in stock. We'll give you a paper prescription. You can fill this at an outside pharmacy of your choice. You won't be charged. You must fill it by the Saturday after clinic. Otherwise the payment won't go through.

Patient Assistance Programs... Some patients can get meds from drug companies for free. We can help you apply for these programs. Taking advantage of these helps save money for the clinic. It will usually take time to be approved. We'll give you drugs from our pharmacy until then. We may need copies of your tax returns or pay stubs for these applications.

Limits to our pharmacy... We don't provide any narcotics or controlled substances. We don't provide birth control. We can help you find other places to get birth control. We only provide meds prescribed in our clinic. Tell us if you have been prescribed meds somewhere else. One of our doctors may be able to order it for you.

Lab Work

You may need lab work after you see the doctor. We'll draw your blood right at the clinic. Most tests take a few days to get results. We'll contact you with the results, usually by phone. Please call to find out your results if you do not hear from us.

We try hard to take care of all your medical needs before you leave. Sometimes you may still have questions or concerns. If so, please ask a volunteer. You can also ask to talk to the clinic coordinator.

The Open Door Clinic is Chippewa County's free clinic.

Our mission is to serve residents without a health care alternative. We provide basic health care services and a connection to community resources. All services are free of charge. We've been open since April, 2006. Except for the Clinic Coordinator the clinic is run by volunteers. We are supported by many generous donors. Major donors include:

First Presbyterian Church

Marshfield Clinic

Rutledge Charity

Mayo Clinic Health System

United Way

Marshfield Clinic

Saint Joseph's Hospital and Sisters of Saint Francis

Our clinic depends on donations. We Appreciate donations of any size. You can send them to to:

The Open Door Clinic
PO Box 271
Chippewa Falls, WI 54729

Or visit our website, www.chippewaopendoor.org or see us on facebook.

Mary Meyers is the Clinic Coordinator. She is in the clinic a few hours a day most weekdays. You may call her with questions about the clinic or your care. Her office number is 715-720-1443. Please leave a message if no one answers. She will call you back as soon as possible.