

# Community Resources Available in Chippewa Falls and the Surrounding Areas

Resources were provided by the Chippewa Falls Open Door Clinic and the  
First Presbyterian Church

**First Presbyterian Church**  
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Edited by: First Presbyterian Church, Chippewa Falls WI

*This should not be considered a comprehensive listing of all Community Resources available.  
FPC will not be responsible for changes in the contact information.*

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## Basic Needs

### *Clothing*

#### **2-1-1 Great Rivers**

Call 211 or 1-800-362-8255

[www.greatrivers211.org](http://www.greatrivers211.org)

#### **Community Pantry & Clothing Closet**

(715) 720-4505

11 West Central Street, Chippewa Falls, WI 54729

Saturdays 9am-noon. Open for emergency appointments during the week.

#### **Bloomer Community Clothes Closet**

1005 9th Avenue (Behind Southworth Chevy) Near Food Pantry.

Open Tuesday's from 4pm to 7pm and Fridays from 11am to 3pm.

Phone: 715-568-1129 business hours or 715-237-2498 after hours

Contact: Diane Boettcher

### *Food Resources*

#### **2-1-1 Great Rivers**

Call 211 or 1-800-362-8255

[www.greatrivers211.org](http://www.greatrivers211.org)

#### **Agnes' Table**

Trinity United Methodist Church, 201 W. Central Street, Chippewa Falls, WI

Collaborates with local agencies, organizations, and citizens by providing nutritious meals and hospitality to our community, while raising awareness of hunger and food insecurity. Everyone is welcome! Serving a free hot meal every Tuesday and Thursday Evening from 5:30 PM-6:30 PM

#### **Barnabas Christian Coffeehouse**

19 W. Spring Street, Chippewa Falls, WI

(715) 404-8055

[www.barnabashouse.net](http://www.barnabashouse.net)

Provides soup and sandwiches, fellowship on Monday, Wednesday & Friday evenings from 6-9 p.m. All are welcomed. Barnabas

#### **Bloomer Community Food Pantry**

Call Roberta (715) 568-3733 or (715) 568-3612

609 20th Avenue, Bloomer, WI

Open Fridays 1-4 p.m. No referral needed. Emergency assistance available by appointment. Serves Bloomer and New Auburn area residents only. Can go weekly.

#### **Cadott Food Pantry/Four C's**

Call Jean Carlson (715) 289-4941

329 Main St. Cadott, WI - Christian Community Center

Open Fridays 2-4 p.m. Can visit twice per month as needed. Proof of address and income needed.

# Community Support Services

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## CareLink

First Presbyterian Church, 130 West Central, Chippewa Falls

Open Thursdays 10-1. Multi church ministry which providing vouchers for \$25 worth of food OR gas. May visit once every 6 months. Food voucher is one time only. Need to bring ID and valid driver's license.

## Chippewa Falls Salvation Army Food Pantry

(715) 726-9506

521 N. Bridge St., Chippewa Falls, WI – Salvation Army (use back entrance).

Open Monday 9am-3pm, Tuesday-closed, Wednesday 9am-1pm & 2pm -6pm, Thursday 4pm-7pm. CLOSED FRIDAYS, SATURDAYS AND SUNDAYS. Bring proof of identification, social security or medical assistance card for every member of the family along with verification of address and proof of income. One visit per month.

## Chippewa Area Food Pantry Fresh Food Distribution

Chippewa River Industries (CRI)-1000 Lake Dr. Chippewa Falls, WI

3<sup>rd</sup> Tues of month; 4pm -5pm. Free fruits, vegetables, dairy products and bakery goods available. To participate, ask for an ID number from your local food pantry.

## Community Pantry & Clothing Closet

(715) 720-4505

11 West Central Street, Chippewa Falls, WI 54729

Saturdays 9am-noon. Open for emergency appointments during the week.

## Cornell Food Pantry

Call Lisa Pease 715-205-0542

401 S. 2<sup>nd</sup> St. Cornell, WI

Breakfast: Thursdays from 7:30am-8:45am.

Groceries: Tuesdays- 4:30pm-7pm. Thursdays 7:30 am–10:00am.

Emergency assistance available with appointment.

## Eau Claire Community Table

(715) 835-4977

320 Putnum Street, Eau Claire (near Banbury Place)

Meal Schedule:

|           |                  |
|-----------|------------------|
| Monday    | 11:30am – 1:00pm |
| Tuesday   | 5:00pm - 6:15pm  |
| Wednesday | 11:30am – 1:00pm |
| Thursday  | 11:30am – 1:00pm |
| Friday    | 5:00pm - 6:15pm  |
| Saturday  | 11:30am – 1:00pm |
| Sunday    | 3:00pm - 4:00pm  |

## First Presbyterian Food Pantry

(715) 723-5717

130 West Central Street, Chippewa Falls, WI.

Food pantry open Tuesdays and Thursdays 10am to noon (located in the Church Library—off the fellowship hall). Food can be received three times in a six-month period by any one individual or family.

## Food Share Wisconsin

Helps low-income families and individuals purchase nutritious food. To find out if you qualify for Food Share benefits, apply to your local agency at Chippewa County Economic Support, (715) 726-7840 or (715) 514-9719.

You can also apply online at <https://access.wisconsin.gov/>



# Community Support Services

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## **Chippewa County Fresh Food Distribution – 2014**

Third Tuesday of each month 4 p.m. – 5 p.m.

Location: Chippewa River Industries (CRI)

1000 Lake Wissota Drive

Chippewa Falls, WI

(In the Industrial Park located north of County Hwy I (past St. Joseph's Hospital))

## **Fruit of the Vine Food Pantry**

Trinity Christian Fellowship – (715) 644-5532

W11581 Co. Hwy X, Stanley, WI

3<sup>rd</sup> Tuesday 5:30pm–8:30pm. Can visit once/month. Food pantry guests must show personal identification.

## **Holcombe Methodist Church**

Call 715-535-4967 or Dawn at 595-4884 27841

Cty Hwy M, Holcombe, WI

Open 2<sup>nd</sup> & 4<sup>th</sup> Tuesday from 2pm-5:00pm

## **Jim Falls Community Food Pantry**

(715) 226-0435

13883 Cty. Hwy S, Jim Falls, WI

Open Thursday 4-6:00 p.m. Need social security card for each family member and proof of address.

Emergency assistance available.

## **New Auburn Food Pantry**

St. Jude's Church (715) 237-2116

146 W Main St., New Auburn, WI

Open 2<sup>nd</sup> & 4<sup>th</sup> Tuesday 10 a.m.-noon. Serves Bloomer and New Auburn school district only.

## **Stanley Food Pantry**

Our Saviors Lutheran Church (715) 456-7540

147 East 4<sup>th</sup> Avenue, Stanley, WI

Open 1<sup>st</sup> Thursday of the month from 4pm–6pm. One visit per month.

## **WIC**

(715) 726-7903 or 1-800-400-3678

Provides nutrition education, breastfeeding support, supplemental foods, and health screenings to pregnant, breastfeeding, and post-partum women, infants, and children to age 5. Open weekdays with flexible clinic hours for working and school attending parents. Chippewa County sites available in Chippewa Falls, Cornell, Stanley, and Bloomer.

## ***Energy Assistance***

### **Wisconsin Home Energy Assistance Program (WHEAP)**

(715) 726-7840

Chippewa Co. Dept. of Economic Support

711 N. Bridge St. Rm 121, Chippewa Falls, WI 54729

Helps individuals and families pay for the cost of heating their homes by providing a one-time benefit payment for each heating season. Household income must be below 150% FPL. Payment covers a portion of heating costs; not intended to cover the entire annual cost of heating a home. Assistance may also be available to help with non-heating electric costs. Other services offered include crisis assistance (available to those who have no heat, have received a disconnection notice, or are nearly out of fuel and do not have any way to pay for heating needs) and weatherization services.

# Community Support Services

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## **Chippewa County Department of Economic Support**

(715) 726-7840  
711 N. Bridge Street, Room 121  
Chippewa Falls, WI 54729

## **Clark Co. Dept. of Social Services / Indianhead Community Action Agency**

**(715) 743-5233**  
517 Court St. Rm 502  
Neillsville, WI 54456

**(715) 229-2547**  
537 E. 3rd  
Owen, WI 54460

## **Dunn County**

Appointments made through Dunn County Human Services 715-232-1116 but appts. held at Dunn County Job Center, 401 Technology Drive, Menomonie.

## ***Eau Claire Co. Dept. of Human Services-Financial Services***

(715) 831-5788  
721 Oxford Avenue, Eau Claire, WI 54701

## **Taylor Co. Dept. of Human Services**

(715) 748-3332  
540 E. College Avenue, Medford, WI 54451

## ***Housing***

### **2-1-1 Great Rivers**

Call 211 or 1-800-362-8255  
[www.greatrivers211.org](http://www.greatrivers211.org)

### **Chippewa County Housing Authority – Multiple Programs**

(715)726-7933  
711 N. Bridge Street Room 14, Chippewa Falls, WI

#### **Section 8 Rental Assistance**

Program participants pay a portion of their rent, based on their income, and the Housing Authority pays the rest. (See pamphlet for details on requirements etc.)

#### **Rental Repair Loans**

Available to owners of rental properties in Chippewa County.

#### **Home Purchase Programs**

Funded by Chippewa County Housing Authority. Helps with down payment and/or closing cost, home repairs that count towards down payment, lease to purchase, as well as self-help.

#### **Housing Rehabilitation Program**

Assists low and moderate-income households with repairs to their homes. Repairs include plumbing, electrical, heating, insulation, roofing, among others

#### **Self-Help Housing**

Assists first time home buyers with building their own homes. A group of families (4-6) works together to build their own homes under the guidance of contractors

# Community Support Services

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## **Lease to Purchase**

Assists first time homebuyers in purchasing a home after they have rented it for one year.

## **Emergency Housing Assistance For Home Owners**

Program helps homeowners bring their delinquent property taxes current as well as helping homeowners who have fallen behind with mortgage payments.

## **Vision (Volunteer Improvement Service In Our Neighborhoods)**

Assists low-income homeowners with small home repairs. Homeowner pays for materials and vision staff community volunteers to do the labor. Eligibility requirements in pamphlet as well as complete list of services.

## **Catholic Charities**

### **(St. Lawrence Community Services)**

1-888-212-HELP (4357)

<http://www.cclse.org/>

## **Eau Claire Locations**

### **Eau Claire Office**

448 North Dewey Street

Eau Claire, WI 54703

Phone: 715.832.6644

Fax: 715.832.6686

Toll Free 1-888-212-HELP

(1-888-212-4357)

[eauclaire@cclse.org](mailto:eauclaire@cclse.org)

### **Sojourner House**

Eau Claire Homeless Shelter

618 S. Barstow St

Eau Claire, WI 54701

715.514.5556

## **La Crosse Offices**

### **La Crosse**

3710 East Ave. S

La Crosse, WI 54601

Ph 608-782-0710

Fax 608-782-0702

Toll Free 1-888-212-HELP

(1-888-212-4357)

[info@cclse.org](mailto:info@cclse.org)

### **New Downtown Office/La Crosse Warming Center**

**(Opening November 1st)**

413 Third Street South

La Crosse, WI 54601

Ph 608-519-8060

Toll Free 1-888-212-HELP

(1-888-212-4357)

[info@cclse.org](mailto:info@cclse.org)

## **Prairie du Chien Location**

### **Prairie du Chien Office**

115 East Perry St.

Prairie du Chien, WI 53821

Phone: 608.326.1616

Fax: 608.326.7152

Toll Free 1-888-212-HELP

# Community Support Services

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(1-888-212-4357)  
[pdchien@cclse.org](mailto:pdchien@cclse.org)

## **Wausau Location**

**Wausau Office**  
540 South 3rd Avenue  
Wausau, WI 54401  
Phone: 715.849.3311  
Toll Free 1-888-212-HELP  
(1-888-212-4357)  
Fax: 715.849.8414  
[wausau@cclse.org](mailto:wausau@cclse.org)

## **Hope Gospel Mission**

(715) 552-5566  
8 S. Farwell St., Eau Claire, WI 54703  
46-bed homeless shelter for men (18 and older). Provides hot meals, clean clothes, and hot showers. Also offers programs to aid homeless men in achieving stable and productive lives, such as the Life Skills Program, Education Center, and Work Program. Also has a furniture voucher program-must speak to a cashier and can choose 4 pieces (one-time only opportunity).

## **Ruth House – Hope Gospel Mission**

(715) 552-5563  
2517 Moholt Dr., Eau Claire, WI 54702  
Homeless shelter for single women (18 and older) provides hot meals, clean clothes, and hot showers. Offers programs to aid homeless women in achieving stable and productive lives, such as the Life Skills Program, Education Center, and Work Program

## **Sojourner – Catholic Charities**

618 S. Barstow, Eau Claire, WI  
(715) 514-5556  
Open for intake 7:00-9:00 pm. After hours must be brought in by law enforcement.

## **West Cap – Multiple Programs**

**(West Central Wisconsin Community Action Agency, Inc.)**

Phone: 715-265-4271 or 1-800-606-9227  
FAX 715-265-7031  
525 Second Street  
P.O. Box 308  
Glenwood City, WI 54013  
<http://westcap.org/>

# Community Support Services

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## ***Phones***

### **Lifeline and Link-Up**

**Lifeline** reduces the basic monthly charge for one telephone line for income-eligible households.

**Link-Up** helps households without telephone service, get it and those with service, keep it when they move. It also helps pay for most of the installation charges of one telephone.

Local telephone service provider should be the FIRST CONTACT. Further questions, contact:

Public Service Commission

P.O. Box 7854

Madison, WI 53707-7854

Phone: 1-800-225-7729

TTY: 1-800-251-8345 (in WI)

608-267-1479 (outside WI)

Fax: 608-266-3957

### **Safelink**

Provides a FREE SafeLink wireless phone plus up to 250 free minutes every month. (Minutes can be added at a cost.)

Eligibility: People who are already on BadgerCare, Food Stamps, SSI, MA can qualify automatically. Otherwise you must have a household income of 135% FPG (must provide proof) and no one else in the household can have a SafeLink phone.

1-800-723-3546 Monday through Saturday, 8a.m. to 10p.m. and Sunday 8a.m. to 7p.m, Eastern Standard Time

[www.safelink.com](http://www.safelink.com)

## ***Transportation***

### **A-1 Eau Claire Taxi**

715-831-8294

### **Abby Vans, Inc**

(Non-emergency wheelchair accessible)

715-743-3364 or 800-236-8438

Call to schedule rides Mon-Fri 8 a.m. – 5 p.m.

### **ADRC of Chippewa County**

Shopping Trips to Oakwood Mall & Eau Claire Walmart/Target area. Rides available to anyone 60+ years of age. \$3.00 co-pay is required at time of pickup.

2<sup>nd</sup> & 4<sup>th</sup> Wednesday every month.

Morning Pickups begin at 9 a.m. / Riders will be picked up for return trip approximately 1 p.m.

Call Bobbi @ Center for Independent Living

Phone: 715-514-4200 or 1-877-577-8452

### **Carelink -Gas Vouchers**

(715) 720-0882

First Presbyterian Church

130 West Central Street, Chippewa Falls, WI

A group of area churches have come together to provide \$25 gas card (or food) every 6 months. Need valid driver's license.

If you wish to donate, send checks made payable to Trinity United Methodist with CARELINK in the memo and send to: Trinity United Methodist, 201 West Central Street, Chippewa Falls, WI 54729

Thursdays 10 a.m. to 1 p.m.

# Community Support Services

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## **Center for Independent Living New Freedom Transportation Program**

Contact: Bobbie Hegna at 715-223-1070.

Volunteer drivers can take people to medical appts., counseling, meetings and limited shopping. A voucher program is available to provide short-term transportation options for people with disabilities. This service is available in 10 counties.

## **Chippewa County Veterans Van**

(715) 726-7990

Service Area: Chippewa County. Veterans Van provides free transportation for veterans to and from the V.A. Medical Center in Minneapolis for admittance and outpatient treatment. Van leaves from and returns to the Chippewa County Courthouse on even numbered days. Veterans must have their own transportation to the courthouse and must be ambulatory to use the service.

Contact: Mike Haley, Veteran's Service Officer

Office Hours: M-F, 8:00-4:30

711 N. Bridge St. Rm. 301

Chippewa Falls, WI 54729

## **Chippewa County Volunteer Caregiver Program**

715-726-7822

Helps find volunteer to provide transportation to medical appointments, shopping and errands. No charge for services.

Contact: Joy LaMartina, Volunteer Coordinator

Office hours 8 to 1pm Tuesday thru Friday

Chippewa County Courthouse Rm 118

## **Chippewa Falls Shared Ride Taxi**

(715) 723-3000 to make an appointment to schedule rides. Offers rides within the Chippewa Falls city limits on a demand response, door-to-door, basis. Wheelchair accessible vehicles available. Costs vary by person and distance of trip.

Service Hours:

Monday through Friday

5:00AM to 7:00 PM

Saturdays, Sundays and Holidays

6:30 AM to 4:30 PM

## **City of Chippewa Falls Transit Office**

(715) 726-2728

Call for information about this program, get a reduced fare and ID.

## **Community Link Program**

Jill Pollert, BSW, Program Director

(715) 644-6188 **Toll-Free:** (877) 644-4981

1120 Pine St., Stanley, WI 54768

Office Hours: M-F, 7:30-4:00

Non-profit volunteer organization provides non-emergency transportation primarily for the elderly and disabled to medical and grocery shopping program. Advanced planning is required for most transportation.

Service Area: Eastern rural Chippewa County, including Stanley, Boyd, Cadott, Jim Falls, Cornell, and Holcombe. Also serves the Thorp area.

## **Door-to-Door**

715-225-1754

# Community Support Services

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## **Handi-Lift**

(Non-emergency wheelchair accessible)  
715-822-5077 or 800-989-7433

## **LeRoy's Cab**

(715) 720-6106

## **Medical Transport Management Inc. (MTM, Inc)**

Wisconsin Medicaid and BadgerCare Plus Non-Emergency Medical Transportation (Free transportation for BC members)

BC and Medicaid  
1-866-907-1493

## **New Freedom Transportation Program**

A voucher program developed to provide transportation options for persons with disabilities and transportation barriers. Available to persons with disabilities in the following counties: Dunn, Chippewa, Pierce, and St. Croix.

### **Region Contact List:**

- **Chippewa or Eau Claire County** (if no other program can help you), Bobbie Hegna 1-877-577-8452 or if local 715-233-1070
- **Dunn, Pierce, or St. Croix County**, Dan Heimke (715) 308-1563

## **Patient's Express**

(Non-emergency wheelchair accessible)  
Call to schedule rides Mon-Fri 7:30 a.m. – 5 p.m.  
715-726-1100 or 866-336-7915  
Prefer 2 day notice. Serves Eau Claire & Chippewa Counties with some outlying areas, including Rochester & Minneapolis

## **Ready Ride Taxi**

715-864-2409

## **Shared Ride Taxi**

(Within Chippewa Falls city limits. Wheelchair accessible vehicles)  
715-723-3000

## **Tender Care Transport**

(Non-emergency wheelchair accessible)  
Call to schedule rides Mon-Fri 7 a.m. – 5 p.m. & Sat 6 a.m. – 12 p.m.  
715-835-2435 or 800-498-2050  
Prefer 24 hour notice. Transport areas include Chippewa, Dunn & Eau Claire counties with some outlying areas including Rochester, Mondovi & Marshfield.

## **Town & Country Taxi**

715-563-7272

## **Veterans Services**

715-726-7990  
For Veterans needing medical transportation to and from the VA Hospital in Minneapolis. Van leaves on even numbered day. Call for more details.

## Community Support Services

### *Aging and Disability Resources*

#### **Aging and Disability Resource Center – Chippewa County**

(715) 726-7777 or 1-888-400-6920 Fax# (715) 738-2589

711 North Bridge Street, Room 118 (Courthouse), Chippewa Falls, WI 54729

8:00am – 4:30pm

<http://www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc>

Kay Hebert – Disability Benefit Specialist (715) 720-2503 Mary Rudd – Benefit Specialist 60+ years (715) 726-7778

Serves adults over 60 and adults 18-59 with physical and developmental disabilities, caregivers, and families. Offers services such as information, assistance, long-term care options counseling, and emergency response. ADRC specialists can also help connect you with services and can help you apply for Supplemental Security Income, Foodshare, and Medicaid.

#### **ADRC's from Nearby Counties**

ADRC of Barron County

ADRC of Rusk County

335 E. LaSalle Ave., Room 100

311 Miner Avenue East, Suite C260

Barron, WI 54812-1572

Ladysmith, WI 54848

(715) 537-6225

1-888-538-3031; 715-537-3323

Email [adrc@co.barron.wi.us](mailto:adrc@co.barron.wi.us)

Email [erobinso@ruskcounty.wi.us](mailto:erobinso@ruskcounty.wi.us)

ADRC of Washburn County

850 W Beaverbrook Avenue, Suite 4

Spooner, WI 54801

715-635-4460 888-538-3031

Email [aging@county.washburn.wi.us](mailto:aging@county.washburn.wi.us)

ADRC of Buffalo, Clark & Pepin Counties

517 Court Street, Room 202

Neillsville, WI 54456

(715)-743-5166

1-866-578-2372

Email [adrc-bcp@buffalocounty.com](mailto:adrc-bcp@buffalocounty.com)

ADRC of Dunn County

808 Main Street

Menomonie, WI 54751

(715) 232-4006 (715) 232-5987

Email [dhs@co.dunn.wi.us](mailto:dhs@co.dunn.wi.us)

ADRC of Eau Claire County

721 Oxford Avenue, Room 1550

Eau Claire, WI 54703

(715) 839-4735

1-888-338-4636

Email [adrc@co.eau-claire.wi.us](mailto:adrc@co.eau-claire.wi.us)

### *Grief Resources -- Grief/Loss Support Groups*

#### **BEACON**

Bereavement Education and Counseling of North Central Wisconsin

Sponsored by Hope Hospice & Palliative Care, Inc.

(715) 748-3434 Medford



# Community Support Services

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## **Chippewa County Grief Support**

Provides grief support and understanding for residents of Chippewa County and surrounding area.

Services include:

On-going grief support groups – 2<sup>nd</sup> & 4<sup>th</sup> Mondays 6:30-8:00pm

Spouse Loss Groups (6 weeks) – spring and fall classes available

Call 715-717-7581 to register (no cost)

Compassionate Friends – Chippewa Valley Chapter for families that have experienced the death of a child, at any age, from any cause. 3<sup>rd</sup> Thursday 6:30-8:00pm

Groups meet at St. Joseph's Hospital, St. Claire Conference Room-1<sup>st</sup> floor

[www.chippewacountygriefsupport.com](http://www.chippewacountygriefsupport.com)

(715) 717-7581

## ***Caregiver Support***

### **Chippewa County Volunteer Caregiver Program**

(715) 738-2598

Community and congregation based volunteer caregiver program provides non-medical assistance to the elderly and disabled and their families. Services include transportation, companionship, shopping, errands, telephone reassurance, and light housework. Please allow at least 2 business days for most transportation needs. Eligibility Requirements: Elderly or 18+ and disabled. Will serve others based on circumstance.

### **Aging and Disability Resource Center of Chippewa County**

711 N. Bridge Street, Room 118

Chippewa Falls, WI 54729

Bonnie Ferstenou, Volunteer Coordinator

email: [bferstenou@co.chippewa.wi.us](mailto:bferstenou@co.chippewa.wi.us) FAX: (715) 738-2589

## ***Credit Counseling***

### **Family Means Consumer Credit Counseling Service**

(715) 834-8500

For appointments call: 1-800-780-2890

Offers free budget and credit counseling, affordable debt repayment, bankruptcy counseling, and education.

Helps assess financial situations and create solutions that work for you.

2194 East Ridge Center, Eau Claire, WI 54701

Email: [cccs@familymeans.org](mailto:cccs@familymeans.org) Website: <https://www.familymeans.org/>

## ***Domestic Abuse/Sexual Assault/Violence***

### **Crisis Phone Lines / Shelters / Support:**

**EMERGENCY Police**

911

**National Domestic Violence Hotline**

800-799-SAFE (7233)

**Family Support Center (Chippewa)**

(715) 723-1138 or 1-800-400-7020

**Bolten Refuge House (Eau Claire)**

800-252-4357

**Sexual Assault Nurse Examiner (SANE)**

715-839-4222

**Time Out Shelter (Barron)**

800-924-0556

**The Bridge (Dunn & Pepin)**

800-924-9918

# Community Support Services

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## **New Horizons (Trempeleau & Buffalo)**

888-231-0066

### **2-1-1 Great Rivers**

Call 211 or 1-800-362-8255

[www.greatrivers211.org](http://www.greatrivers211.org)

### **Family Support Center (Chippewa)**

\*Call first

(715) 723-1138 or 1-800-400-7020

Email \*during business hours: [daadvocate@fscf.org](mailto:daadvocate@fscf.org) (DV) [savsafscct.org](http://savsafscct.org) (SA)

**Domestic Abuse Services** including 24 hour crisis line, counseling, legal and other advocacy, support groups, emergency shelter, and other information and referral services.

**Sexual Assault Victim Services** provides assistance with medical help, the legal system, and counseling for victims, families and friends.

### **Make A Safety Plan:**

- Arrange a safety signal with a neighbor as an alert to call the police.
- Prepare an emergency bag that includes, if possible:
  - Extra set of clothing for self and children
  - Address Book – include phone numbers of friends, relatives, doctors, lawyers
  - Money—include coins for pay phone
  - Extra keys—to house and car
  - Emergency medicines
  - Important Papers—include checking and savings account numbers, copy of lease, title to car, copy of Order for Protection, birth certificates, Social Security numbers for self, your children and partner, financial and medical cards
- Know exactly where you could go and how to get there, even if you have to leave in the middle of the night.
- Call the shelter to find out legal options, shelters and other resources available to you before you need them.
- REMEMBER: Avoid long distance calls if possible (long distance numbers can be traced). Advise the school system, courts and the welfare office not to give out any information.

### **Healing Place**

(715) 833-6028

1010 Oakridge Drive

Eau Claire, WI 54702

Hours – 8:00am – 4:30pm

Provides individual, couples, and family counseling by trained counselors. Several on-going support groups, as well as periodic time-limited groups that help with different types of death issues, such as Young Spouse Loss, Suicide Survivors, Parent's Grief Group, Children's Grief Group, Adult Loss of a Parent Group, and more. Free.

# Community Support Services

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## ***Health Benefits Advocacy***

### **Aging and Disability Resource Center – Chippewa County**

(715) 726-7777 or 1-888-400-6920 Fax# (715) 738-2589  
711 North Bridge Street, Room 118 (Courthouse), Chippewa Falls, WI 54729  
8:00am – 4:30pm

<http://www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc>

Kay Hebert – Disability Benefit Specialist (715) 720-2503  
Mary Rudd – Benefit Specialist 60+ years (715) 726-7778

Serves adults over 60 and adults 18-59 with physical and developmental disabilities, caregivers, and families. Offers services such as information, assistance, long-term care options counseling, and emergency response. ADRC specialists can also help connect you with services and can help you apply for Supplemental Security Income, Foodshare, and Medicaid.

***Elderly Benefit Specialist Programs*** available in each county to help elderly persons who having difficulties determining or securing benefits. Program offers assistance in filling out forms and applying for benefits. Benefit specialists are monitored by persons who are experts in elder law.

### **ADRC's from Nearby Counties**

ADRC of Barron County  
ADRC of Rusk County  
335 E. LaSalle Ave., Room 100  
311 Miner Avenue East, Suite C260  
Barron, WI 54812-1572

Ladysmith, WI 54848  
(715) 537-6225  
1-888-538-3031; 715-537-3323  
Email [adrc@co.barron.wi.us](mailto:adrc@co.barron.wi.us)  
Email [erobinso@ruskcounty.wi.us](mailto:erobinso@ruskcounty.wi.us)

ADRC of Washburn County  
850 W Beaverbrook Avenue, Suite 4  
Spooner, WI 54801  
715-635-4460 888-538-3031  
Email [aging@county.washburn.wi.us](mailto:aging@county.washburn.wi.us)

ADRC of Buffalo, Clark & Pepin Counties  
517 Court Street, Room 202  
Neillsville, WI 54456  
(715)-743-5166 1-866-578-2372  
Email [adrc-bcp@buffalocounty.com](mailto:adrc-bcp@buffalocounty.com)

ADRC of Dunn County  
808 Main Street  
Menomonie, WI 54751  
(715) 232-4006 (715) 232-5987  
Email [dhs@co.dunn.wi.us](mailto:dhs@co.dunn.wi.us)

ADRC of Eau Claire County  
721 Oxford Avenue, Room 1550  
Eau Claire, WI 54703  
(715) 839-4735 1-888-338-4636  
Email [adrc@co.eau-claire.wi.us](mailto:adrc@co.eau-claire.wi.us)

### **Housing and Care Guide for Mature Living**

(715) 726-7777 or 1-800-400-6920  
Guidebook which gives information about senior living, transportation, health services, and other resources.  
ADRC of Chippewa County, 711 N. Bridge Street, Room 118, Chippewa Falls, WI

### **Veterans Benefits**

(715) 726-7991  
Mike Haley, Chippewa County Veterans Service Officer  
711 N. Bridge Street, Chippewa Falls, WI

# Community Support Services

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## ***Jobs/Unemployment Benefits***

### **2-1-1 Great Rivers**

Call 211 or 1-800-362-8255

[www.greatrivers211.org](http://www.greatrivers211.org)

### **Chippewa County Job Center**

Offers help with job applications, resume writing, etc.

(715) 723-2248

770 Scheidler Road, Suite 2

Chippewa Falls, WI 54729

### **Department of Workforce Development**

Provides employment assistance to the general public through the state.

Employment and Training Division

Eau Claire Regional Job Center

221 W. Madison Street, Ste 140B

Eau Claire WI 54703

Phone: 715-836-5165

Fax: 715-836-2989

Email: [jobcenterofwisconsin@dwd.wisconsin.gov](mailto:jobcenterofwisconsin@dwd.wisconsin.gov)

### **Employment Agencies**

#### **Adecco Employment Services**

715-833-9870

2155 Eastridge Ctr.

Eau Claire, WI

#### **Express Personnel Services**

715-831-8778

3410 Oakwood Mall Dr.

Eau Claire, WI

#### **Flex-Staff Inc.**

715-855-8155

4423 Gold Ter #3

Eau Claire, WI

#### **Jobs Plus Inc.**

715-832-3434

1417 N. Clairemont Ave.

Eau Claire, WI

#### **Kelly Services**

715-834-8001

2004 Highland Ave. Ste D

Eau Claire WI

#### **Manpower**

715-835-2299

3430 Oakwood Mall

Eau Claire WI

#### **Manpower**

715-861-5303

475 Chippewa Mall Drive

Chippewa Falls WI

#### **Placement Pros**

715-552-0300

1812 Brackett Ave. Ste 3

Eau Claire WI

#### **Skil-Tech**

715-833-0988

1241 Menomonie St.

Eau Claire, WI

#### **United Employment Inc**

715-552-1660

2005 Highland Ave.

Eau Claire WI

#### **Work Connection**

715-836-9675

3403 State 93 Ste 2B

Eau Claire WI

# Community Support Services

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## Unemployment Benefits

To apply you will need:

- 1) your Social Security Number
- 2) a PIN number (you will make this up before you apply)
- 3) your Wisconsin Driver's license number, if you have one
- 4) the names of everyone for whom you worked in the past 18 months, including address, zip code, telephone number, the reason you are no longer working, and your first and last dates of work
- 5) your Alien Registration Number, if you are not a US citizen
- 6) the name and local number of your union hall, if you are a union member

Apply by telephone using a touchtone phone:

Madison: (608) 232-0678

Milwaukee: (414) 438-7700

Toll Free: 1-800-822-5246

TTY (Toll Free) 1-888-393-8914 (for deaf, hard-of-hearing, and speech impaired callers)

Hours: Sunday 9am – 5pm

Monday–Friday 6am – 7pm

Saturday 9am – 2:30pm

Claims specialists are available Monday-Friday 7:45am – 4:30pm

## Legal Advocacy

### 2-1-1 Great Rivers

Call 211 or 1-800-362-8255

[www.greatrivers211.org](http://www.greatrivers211.org)

### Free Legal Clinics

Attorneys provide general advice and consultation only; attorneys will not represent you in court nor will they prepare documents, contracts or agreements.

#### L E Phillips Public Library

400 Eau Claire Street

Eau Claire, WI 54701

(715) 839-5004

[www.eauclairecountybar.org](http://www.eauclairecountybar.org)

Hours: 3<sup>rd</sup> Wed. of each month  
from 6:30-8:00 pm

#### Chippewa Falls Public Library

105 W. Central Street

Chippewa Falls, WI 54729

(715) 723-1146

4<sup>th</sup> Wed. of each month from 6:30-  
8:00pm

### JUDICARE Helpline

Provides toll-free telephone access to legal information for financially eligible residents in the service area. Eligible individuals who call this number are able to discuss and get information about legal problems with Judicare Staff. Calling to determine eligibility before the helpline hours will speed up service to the caller. Appointments for helpline calls are accepted. Calls may be answered by a fact finder who asks about specifics of the caller's problem. The fact finder may connect the caller with a Helpline attorney, provide legal informational pamphlets or direct the caller to another source of legal assistance. Topics covered are limited to: utility shut-offs, security deposit questions, landlord/tenant questions, and SSI/SSDI questions. No charge; calls limited to 30 minutes.

Service Area: Serves 33 Counties in Wisconsin

Hours: Mondays 1-3:30 pm; Wednesdays 2:30-4:00pm

# Community Support Services

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## **State Bar of Wisconsin Lawyer Referral & Information Service (LRIS)**

1-800-362-9082 (statewide) or (608) 257-4666 (Madison)

A public service project to help Wisconsin residents identify if their problem is a legal problem, and if so, to connect them to a lawyer who can help them with their specific type of problem.

Hours: 8am-5pm M-F

[www.legalexplorer.com/lawyer](http://www.legalexplorer.com/lawyer)

## **Wisconsin Judicare, Inc.**

Eligible persons are issued a Judicare card, which they take to a local attorney to discuss their problem. The attorney contacts the Judicare office. If Judicare approves the case, the attorney does the work for the client and Judicare pays the lawyer's fees. Judicare covers only certain kinds of cases, such as bankruptcy, Social Security, SSI, family law, health, housing, income maintenance, and Indian law. Cases are approved or denied on an individual basis. Judicare does not cover cases involving criminal offenses, juvenile matters, fee-generating cases, patents, wills, traffic matters, ordinance violations, and other restricted types of cases.

Contact the office for a more detailed list.

PO Box 6100, Wausau, WI 54402-6100

Phone (715) 842-1681 voice or TDD; 1-800-472-1638 voice or TDD;

Fax (715) 848-1885

Service Area: 33 counties in Wisconsin, including Chippewa, Clark, Eau Claire, and Taylor.

Eligibility: Must live in a county served by Judicare and meet financial and non-financial criteria

Fee/Payment Options: Judicare pays lawyer's fees. Individual may be subject to filing fees, service fees, court costs, etc. Attorneys may ask courts to waive these fees when possible.

Application Process: Persons apply for Judicare any time at local card-issuing agencies listed below, or contact the Judicare office. Eligible individuals receive a Judicare card, which is valid for six months. Cards may be renewed when they expire by contacting either their local office or the Judicare office. It is important for a Judicare client to renew this card prior to the expiration date if the client has a pending case.

To apply for or renew a Judicare card, contact:

### **Chippewa County:**

Chippewa County Dept. of Social Services, Chippewa Falls (715) 726-7840  
Family Support Center, Chippewa Falls (715) 723-1138 or 1-800-400-7020

### **Clark County:**

Indianhead Community Action Agency, Owen (715) 229-2547

### **Eau Claire County:**

Eau Claire County Dept. of Human Services, Eau Claire (715) 831-5700  
Bolton Refuge House, Eau Claire (715) 834-0628  
Domestic Violence Legal Advocacy Program, Eau Claire (715) 831-5807

### **Taylor County:**

Taylor County Human Services Dept., Medford (715) 748-3332  
Indianhead Community Action Agency, Medford (715) 748-3063  
Stepping Stones Shelter, Medford (715) 748-3795

## ***Literacy Services***

### **Literacy Volunteers of America—Chippewa Valley**

(715) 834-0429

Offers assistance in the Chippewa Valley for reading, writing, spelling, English competency, attaining citizenship, early childhood education, parenting skills, employability, and job skills. High equivalent diplomas or GED degrees can also be completed through this program.

Contact Cheryl, tutor/trainer; Chippewa Valley Coordinator

Hours: Tuesday 9am-3pm or by appointment

Health Care Resources

# Community Support Services

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## **Chippewa Falls Adult Education Services Learning Center**

Call for Seasonal Hours.

770 Scheidler Road, Room 105, Chippewa Falls

(715) 738-3845

## ***Parenting Support***

### **2-1-1 Great Rivers**

Call 211 or 1-800-362-8255

[www.greatrivers211.org](http://www.greatrivers211.org)

### **River Source Family Center**

(715) 720-1841 or 1-800-413-3400

The mission of River Source Family Center is to embrace and strengthen families with your children by promoting growth through education, information, referral and opportunities to share experiences throughout the Chippewa County.

Hours: Monday – Thursday 8:00am – 4:30pm

403 High Street

Chippewa Falls, WI 54729

[www.cfriversource.com](http://www.cfriversource.com)

## Health Care Resources

### *Community Care Programs*

#### **FHC – Family Health Center**

(through Marshfield Clinic)

A federally funded program designed to provide preventive and primary health care to persons or families with limited income resources. Provides a variety of services for those who are eligible and qualify. Must have income less than 200%FPL. Benefits cover outpatient services (including outpatient surgery and medications) but not hospitalization. There is sometimes a waiting list. Monthly premium \$20 to \$70 based on income.

Family Health Center of Marshfield Inc.

1515 Saint Joseph Avenue

P.O. Box 8000

Marshfield WI 54449-8000

715-221-9515

Toll Free: 1-800-942-5420

Service Area: Clark and Taylor Counties and parts of Chippewa and Eau Claire Counties. Also serves Jackson, Price and Rusk Counties and parts of Wood, Marathon, Ashland and Sawyer Counties.

#### **MARSHFIELD CLINIC (Chippewa Falls)**

(715) 726-4200

#### **MARSHFIELD CLINIC – Patient Assistance Center**

Patient Assistance Counselors work with patients to enroll them into Marshfield’s Charity care or other programs. The Charity Care Program generally requires people to have incomes less than 200% FPL and limited assets.

##### **Chippewa Falls Center**

2655 Cty. Hwy I

Chippewa Falls, WI 54729

(715) 726-4227

Cindy McCombs

##### **Eau Claire Center**

2116 Craig Rd.

Eau Claire, WI 54701

(715) 858-4500

Kim Wood

#### **Mayo Clinic Health System Financial Assistance**

Applications may be made by calling 1-888-838-6193. Factors include income, assets and special circumstances.

#### **St. Joseph’s Hospital Charity Care**

Contact person is Sandy Bowe (715) 717-7477

### *Dental Care*

#### **Chippewa County Department of Public Health: Fluoride for your Children**

Can provide fluoride supplements to children ages 6 months to 16 years who do not have enough fluoride in drinking water.

Contact: (715) 726-7900 or 1-800-400-3678 Ask for Public Health Intake Nurse.



# Community Support Services

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## **CVTC- Eau Claire**

Lower cost dental care. 615 W. Clairemont. 715-833-6271 or 1-800-547-2882 x 6271. Open Mon-Thurs 8-5 and Friday 8-4

## **MARSHFIELD CLINIC – Chippewa Falls Dental Center**

Address: 850 Lakeland Dr, Chippewa Falls, WI 54729

Appointments & After Hours: (715) 738-2000; 1-800-782-8581 ext. 9-2000

**Emergencies only (swelling/pain)** on first-come, first served basis M-F at 0700

Fax (715) 726-9783

Office Hours: Open M-F 8am to 5pm

## **MARSHFIELD CLINIC – Ladysmith Dental Center**

315 Miner Avenue

Ladysmith, WI 54848

(715) 532-6171 Toll-free: 1-800-782-8581

## **MARSHFIELD CLINIC- Neillsville**

8 Boon Blvd.

Neillsville, WI 54455

(715) 743-1900

## **MARSHFIELD CLINIC- Rice Lake**

1501 West Stout Street

Rice Lake, WI. 54868

(715) 236-8900

## ***Drug and Alcohol Resources***

### **2-1-1 Great Rivers**

Call 211 or 1-800-362-8255

[www.greatrivers211.org](http://www.greatrivers211.org)

### **ALANON**

Non-profit confidential support program for those coping with a loved one's addiction to alcohol. Must be a family member or friend of an alcoholic or recovering alcoholic

#### **Meeting Times/Locations/Phone:**

|           |     |  |          |
|-----------|-----|--|----------|
| Mondays   | 8pm | St. John's Lutheran 1401 Newman, Bloomer               | 568-5446 |
| Tuesdays  | 8pm | Trinity Methodist Church CF                            | 723-2806 |
| Thursdays | 8pm | Thorp United Methodist Church 200 W Main Street, Thorp | 669-5610 |

# Community Support Services

## **ALCOHOLICS ANONYMOUS - CHIPPEWA FALLS AREA MEETINGS**

### **Meeting Times/Locations/Phone:**

|           |       |   |          |
|-----------|-------|---|----------|
| Sunday    | 10 am | Club 76 76 E. Central St., Chippewa Falls               | 723-7626 |
| Sunday    | 7pm   | Faith Lutheran Church 733 Woodward Ave., Chippewa Falls | 723-7754 |
| Sunday    | 7pm   | Faith Free Church 705 Madison St., Stanley              | 644-2001 |
| Monday    | 8pm   | Club 76 76 E. Central St., Chippewa Falls               | 723-7626 |
| Monday    | 8pm   | St. John's Lutheran 1401 Newman, Bloomer                | 568-5446 |
| Tuesday   | 8pm   | Trinity United Meth Church 201 W. Central St., CF       | 723-2806 |
| Wednesday | 8pm   | LE Phillips 2662 Cty Tk I, Chippewa Falls               | 723-5585 |
| Thursday  | 7pm   | Club 76 76 E. Central St., Chippewa Falls               | 723-7626 |
| Thursday  | 8pm   | Thorp United Meth Church 200 W Main Street Thorp        | 669-5610 |
| Friday    | 8pm   | Club 76 76 E. Central St., Chippewa Falls               | 723-7626 |
| Saturday  | 8pm   | LE Phillips 2662 Cty Tk I, Chippewa Falls               | 723-5585 |
| Saturday  | 8pm   | Club 76 76 E. Central St., Chippewa Falls               | 723-7626 |

### **AIT - Addiction Intervention Team - Lutheran Social Services**

Trained lay persons will meet with families concerned about a loved one's drinking, drug use, or gambling. Services will be explained and if the family wants, an intervention will be completed. Arrangements or suggestions for treatment options are also available. Sponsored by Lutheran Social Services. Free service.

Address: 3136 Craig Road, Eau Claire, WI 54701

Phone: (715) 834-2046 Fax: (715) 834-7563

Contact: Steve McCarthy Email: [smmcarthy@lsswis.org](mailto:smmcarthy@lsswis.org)

Service Area: Western Wisconsin

Eligibility Requirements: Family in need of intervention services for AODA and/or gambling.

### **CARR - Chippewa Area Recovery Resource**

A program of LSS providing addition services to Chippewa County residents. Financial assistance may be available through the county. Must go through CMHRS (above) to be screened for financial assistance.

(715) 726-9023

13 Bay Street, Chippewa Falls

### **Chippewa County Mental Health and Recovery Services (Guidance Clinic)**

Currently has an agreement with LSS to provide AODA counseling to low income residents for reduced fee. Patients need to be screened by CCMHRS (guidance clinic).

On-call worker – days (715) 726-7788

24 Hour Crisis Line – 1-888-552-6642

### **L.E. Phillips-Libertas Treatment Center**

Services include:

Inpatient Adult & Adolescent Substance Abuse Services

Outpatient Adult & Adolescent Substance Abuse Services

Outpatient Adult & Adolescent Mental Health Services

Medical Detoxification Program for Alcohol, Methamphetamines, Opiates and other Drugs.

2661 County Highway I

Chippewa Falls, WI 54729

(715) 723-5585 1-800-680-4578

Fax: 715-726-3504

### **Narcotics Anonymous**

Tuesday 7pm Central Lutheran Church

# Community Support Services

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## **Women's Way**

An alcohol and other drug program of Lutheran Social Services that provides community based, case-management services utilizing wrap-around philosophy.

Some services include: helping women with alcohol and other drug abuse issues, access treatment, counseling, support groups and medical services and helping women find housing, childcare, and transportation.

Chippewa Falls Office  
13 Bay Street  
Chippewa Falls, WI 54729  
Phone: 715-723-2241  
[Jennie.hanno@lsswis.org](mailto:Jennie.hanno@lsswis.org)

Eau Claire Office  
800 Wisconsin Street, Unit 49  
Eau Claire, WI 54703  
Contact Lynda Olson 715-835-6181  
[lynda.olson@lsswis.org](mailto:lynda.olson@lsswis.org)

## ***Free Clinics***

### **Chippewa Valley Free Clinic (Eau Claire Free Clinic)**

(715) 839-8477  
836 Richard Drive  
Eau Claire WI 54702  
Hours: Tuesdays (sign up starts 4pm) walk in clinic. Thursdays by appt.

### **CARE Clinic (Redwing/Goodhue)**

(651) 388-1022

### **Free Clinic of Pierce & St. Croix Counties**

(715) 307-3948

### **Menomonie Free Clinic**

715-308-3808  
2321 Stout Road Level A, Menomonie WI 54751  
Tuesdays 5-8 walk in only  
Website: <http://www.menomoniefreeclinic.org/>

### **Open Door Clinic, Inc.**

Address: 130 W Central St, Chippewa Falls, WI 54729  
Phone: (715) 720-1443 Fax: (715) 720-4656  
Open 5-7:30 p.m. Tuesdays  
Website: <http://www.chippewaopendoor.org/>

### **Rice Lake Area Free Clinic**

Address 1035 North Main Street, Suite G02, Rice Lake 54868  
Phone: (715) 736-3733 Fax: (715) 736-3734  
Open 5-9pm 2<sup>nd</sup> and 4<sup>th</sup> Tuesdays

### **St. Clare Health Mission**

(608) 392-9546 Fax (608) 392-9570  
916 Ferry Street, La Crosse, WI 54601

## ***GYN/Family Planning***

### **AIDS Resource Center of Wisconsin**

505 S Dewey St Ste 107, Eau Claire · (715) 836-7710. Will provide free HIV and Hep C (by PCR) testing. Case management, psychotherapist, prevention, food pantry for HIV patients. Does not provide Hep C treatment -only testing.

Health Care Resources

# Community Support Services

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# Community Support Services

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## **Family Planning Waiver**

Provides various family planning services to Wisconsin women and men between the ages of 15 and 44 with income below 200% Federal Poverty Level. Services include: office visits for family planning services; limited lab services; tubal ligation and contraceptives; pap and pelvic exams, diagnosis, and certain follow-up services; STD screening, diagnosis and treatment; HIV screening, and transportation. Once on the program, services can be obtained at any clinic that accepts BadgerCare. However, both the Eau Claire Health Dept (open to Chippewa County residents) and Planned Parenthood not only can sign people up but also provide services on the same day.

To apply, contact your county Department of Human or Social Services or

Chippewa Co. Dept. of Human Services  
711 N. Bridge St.  
Chippewa Falls, WI 54729  
(715) 726-7840  
Fax: (715) 726-7833

Clark Co. Dept. of Social Services  
517 Court St. Rm 502  
Neillsville, WI 54456  
(715) 743-5233  
Toll free: 1-866-743-5233

Eau Claire Co. Dept. of Human Services  
221 W. Madison St. Riverside Bldg., Ste  
Eau Claire, WI 54701  
(715) 858-9675

Taylor Co. Dept. Human Services  
110 540 E. College Ave.  
Medford, WI 54451  
(715) 748-3332

## **Chippewa County Public Health – BRIDGES**

715-726-7900  
711 North Bridge Street Rm. 121  
Chippewa Falls, WI 54729

## **Eau Claire Department – STD Testing and Treatment and Family Planning Services**

(open to Chippewa County residents)  
For information and appointments call 715-839-4718  
Refer to AIDS resource center for HIV and Hep C testing.

## **Planned Parenthood-Eau Claire**

Need an appointment  
1231 Menomonie Street Eau Claire  
(715) 833-2279 1-800-230-7526  
Hours: Monday 11am – 7pm  
Wednesdays 12pm-6pm  
Fridays 9am-5pm

## **Wisconsin Well-Women Program**

Provides free health screening for income eligible women age 45 – 64 years old who have no insurance or insufficient coverage. Program pays for screenings and tests related to breast and cervical cancers. Contact your County Public Health Department for more information.  
Chippewa County contact person is Stephanie Plasch 715-726-7908 ext 2111

# Community Support Services

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## ***Mental Health Resources***

### **2-1-1 Great Rivers**

Call 211 or 1-800-362-8255

[www.greatrivers211.org](http://www.greatrivers211.org)

### **Community Mental Health and Recovery Services**

(previously the Guidance Clinic)

Primarily offers emergency mental health services. **Crisis services** may be accessed 24 hours/day 7 days a week by calling 715.726.7788. Clients who entered through the crisis services may have routine mental health services for up to 180 days.

Community Support Program offers more intensive support to people with significant mental illness but is limited and has a waiting list.

711 North Bridge Street, Room 122

Chippewa Falls, WI 54729

715-726-7788

Fax 715-726-7736

### **Chippewa County Mental Health & Recovery Services (Guidance Clinic)**

Currently has an agreement with LSS to provide AODA counseling to low income residents for reduced fee. Patients need to be screened by CCMHRS (guidance clinic).

24 Hour Crisis Line 1-888-552-6642 On-call worker (days) (715) 726-7788

### **Counseling through UW-Stout**

Low cost counseling (\$3-\$10 per session) is available on Monday and Tuesday evenings through UW Stout. Patients may call 715-232-2404

### **LifeSongs Counseling**

Kathy Benson-Storror, MS, is a Christian counselor who will work with patients using a sliding fee scale.

420 Barstow, Eau Claire, 715-379-5067

### **Vantage Point**

(715) 832-5454

2005 Highland Avenue, Eau Claire, WI 54701

### **Wellness Shack**

Mission is to help adults with mental illness by providing a place for peer support socialization and recreation.

515 S Barstow St Suite 117

Eau Claire, WI

715-855-7705

## ***Public Health & Home Care***

Public Health and Home Care provides immunization clinics, foot clinics, skilled nursing and supportive home care. Also has a durable medical equipment loan closet.

### **Bloomer Clinic**

Bloomer Baptist Church

2620 Duncan Rd

Bloomer WI

2<sup>nd</sup> Thursdays 9:30 to 10:30 am by appointment

# Community Support Services

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## **Chippewa County Public Health**

(715) 726-7900 Fax (715) 7267910  
711 North Bridge Street, Room 121, Chippewa Falls

## **Chippewa Falls Immunization Clinics**

Please call or check to verify as times/days may change  
4th Tuesday each month 8:30-9:30 am by appointment  
2<sup>nd</sup> to last Wednesday of every month 3:30-7:00pm by appointment  
Last Wednesday of month 3:00 – 5:00pm -walk in

## **Eau Claire City/County Public Health**

(715) 839-4718 Fax (715) 839-1674  
720 2<sup>nd</sup> Avenue, Eau Claire, WI 53703

## **Home Care Assistance**

RN assessment and teaching, direct care such as dressing changes, and INR's, home health aides for bathing and personal care, physical therapy, occupational therapy and speech therapy. Intermittent visits, equipment loan closet.

Chippewa County Department of Public Health  
711 N Bridge Street Room 121  
Chippewa Falls, WI 54729  
715-726-7900 or 800-400-3678

## **Loan Closet**

Physical Therapy Equipment available for use (free) from 2 sites in Chippewa County.

- a) Call to see if items you need are available.
- b) Person/Family needs to pick up items.
- c) Please return as soon as you are finished it.

To set up: Call

- a) Chippewa County Public Health, 711 N. Bridge Street (located in the courthouse), #726-7900. They have 3 months use.
- b) Rutledge Charities, 404 N. Bridge, #723-6618. They have 6 months use.

## **Stanley Clinic-The Homeplace**

225 East 4th Ave  
Stanley WI  
3<sup>rd</sup> Mondays by appointment  
1:00 PM to 2:00 PM

## **Visiting Angels**

Living Assistance Services  
2396 Hallie Road Ste 4  
Chippewa Falls WI 54729  
Phone: 715-861-5546 Fax: 715-861-5549  
<http://www.visitingangels.com/eauclaire/home>

## ***Vision Care/Glasses***

### ***Healthcare***

#### **Badgercare**

1. **Rose Marsh**, Phone 715-726-7900 or 800-400-3678, FAX: 715-726-7910, Chippewa County Courthouse, Room 123 (Offers help with enrollment/questions)
2. **Chippewa County Income Maintenance**, Chippewa County Courthouse Rm. 305, 715-726-7840 from 8 a.m. to 4:30 p.m. (Help with enrollment/questions)
3. **Great Rivers Income Maintenance Consortium**, 1-888-283-0012, (questions and contacts for other counties) <http://www.dhs.wisconsin.gov/forwardhealth/imagency/greatrivers.htm>
4. **Adam Vanspankeren**, 608-261-6742, [Adam.VanSpankeren@wi.gov](mailto:Adam.VanSpankeren@wi.gov) (policy and inservices)

#### **Affordable Care Act (Obamacare)**

1. **Chippewa County Certified Application Counselors (CAC)**, Rm. 305 at Courthouse, Call 715-738-2623 to make an appointment. (Can help sign folks up online/phone and answer questions)
2. **Sue Lane – ACA Navigator**, 715-720-2840, [lanesm@workforceresource.org](mailto:lanesm@workforceresource.org) (public education)
3. **Marshfield Clinic – CACs**, 715-726-4200 for appointment, (can help folks sign up online/phone and answer questions) Their CACs do enrollment for all available insurance plans.
4. **Chippewa County CAC/navigator info sessions.**
  - a. All sessions at CVTC are at the Chippewa Valley Technical College, Chippewa Falls campus, 770 Scheidler Road, Chippewa Falls.
  - b. For more information, contact the Chippewa County Job Center at 715-723-2248. <http://www.chippewahealth.org/>
5. **Local insurance agents trained to help with ACA enrollment.**



## Safety

### **Chippewa County Jail**

(715) 726-7704

50 East Spruce Street, Chippewa Falls

### **Chippewa County Sheriff's Department**

(715) 726-7701 – Press 7 for non-emergency

37 East Spruce Street, Chippewa Falls

### **Chippewa Falls Police Department**

(715) 723-4424

210 Island Street, Chippewa Falls

## *Smoking Cessation*

### **Wisconsin Tobacco Quit Line**

Quit line provides medications, tips, and coaching on how to quit smoking.

Toll Free Numbers

1-800-Quit-Now (784-8669)

1-877-2NO-FUME (Spanish)

1-877-777-6534 (TTY)

Quit Line Hours

7AM to 11PM daily

## *STD Testing and Treatment*

### **AIDS Resource Center of Wisconsin**

505 S Dewey St Ste 107, Eau Claire · (715) 836-7710. Will provide free HIV and Hep C (by PCR) testing.

Social worker, psychotherapist, case manager, prevention, food pantry for HIV patients. Does not provide Hep C treatment- only testing.

### **Chippewa County Public Health – BRIDGE**

715-726-7900

711 North Bridge Street Rm. 121

Chippewa Falls, WI 54729

### **Family Planning Waiver**

Program provides various family planning services to Wisconsin women and men between the ages of 15 and 44 with income below 200% Federal Poverty Level. Services include: office visits for family planning services; limited lab services; tubal ligation and contraceptives; pap and pelvic exams, diagnosis, and certain follow-up services; STD screening, diagnosis and treatment; HIV screening, and transportation. Once a person is on the program, services can be obtained any clinic that accepts BadgerCare. However both the Eau Claire Health Dept (open to Chippewa County residents) and Planned Parenthood not only can sign people up but also provide services on the same day.

To apply, contact your county Department of Human or Social Services.

### **Chippewa Co. Dept. Human Services**

711 N. Bridge St.

Chippewa Falls, WI 54729

(715) 726-7840 Fax: (715) 726-7833

# Community Support Services

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**Clark Co. Dept. of Social Services**

517 Court St. Rm 502  
Neillsville, WI 54456  
(715) 743-5233                      Toll free: 1-866-743-5233

**Eau Claire Co. Dept. of Human Services –**

221 W. Madison St. Riverside Bldg., Ste 110  
Eau Claire, WI 54701  
(715) 858-9675

**Taylor Co. Dept. of Human Services**

540 E. College Avenue  
Medford, WI 54451

**Eau Claire Health Department – STD Testing and Treatment and Family Planning Services**

(open to Chippewa County residents)  
For information and appointments call 715-839-4718

**Planned Parenthood Eau Claire (need an appt)**

1231 Menomonie Street Eau Claire  
715-833-2279  
1-800-230-7526  
Hours: Monday 11am – 7pm, Wednesdays 10am-6pm, Fridays 9am-5pm

# Community Support Services

## Support Groups

### 2-1-1 Great Rivers

Call 211 or 1-800-362-8255

[www.greatrivers211.org](http://www.greatrivers211.org)

### ALANON

Non-profit confidential support program for those coping with a loved one's addiction to alcohol. Must be a family member or friend of an alcoholic or recovering alcoholic

#### Meeting Times/Locations/Phone:

|           |     |  |          |
|-----------|-----|--|----------|
| Mondays   | 8pm | St. John's Lutheran 1401 Newman, Bloomer               | 568-5446 |
| Tuesdays  | 8pm | Trinity Methodist Church CF                            | 723-2806 |
| Thursdays | 8pm | Thorp United Methodist Church 200 W Main Street, Thorp | 669-5610 |

### ALCOHOLICS ANONYMOUS - CHIPPEWA FALLS AREA MEETINGS

#### Meeting Times/Locations/Phone:

|           |       |   |          |
|-----------|-------|---|----------|
| Sunday    | 10 am | Club 76 76 E. Central St., Chippewa Falls               | 723-7626 |
| Sunday    | 7pm   | Faith Lutheran Church 733 Woodward Ave., Chippewa Falls | 723-7754 |
| Sunday    | 7pm   | Faith Free Church 705 Madison St., Stanley              | 644-2001 |
| Monday    | 8pm   | Club 76 76 E. Central St., Chippewa Falls               | 723-7626 |
| Monday    | 8pm   | St. John's Lutheran 1401 Newman, Bloomer                | 568-5446 |
| Tuesday   | 8pm   | Trinity United Meth Church 201 W. Central St., CF       | 723-2806 |
| Wednesday | 8pm   | LE Phillips 2662 Cty Tk I, Chippewa Falls               | 723-5585 |
| Thursday  | 7pm   | Club 76 76 E. Central St., Chippewa Falls               | 723-7626 |
| Thursday  | 8pm   | Thorp United Meth Church 200 W Main Street Thorp        | 669-5610 |
| Friday    | 8pm   | Club 76 76 E. Central St., Chippewa Falls               | 723-7626 |
| Saturday  | 8pm   | LE Phillips 2662 Cty Tk I, Chippewa Falls               | 723-5585 |
| Saturday  | 8pm   | Club 76 76 E. Central St., Chippewa Falls               | 723-7626 |

### Eau Claire Area Meetings - AA & Alanon:

|                         |   |                |
|-------------------------|---|----------------|
| Christ of Christ,       | 1701 Goff Avenue, Eau Claire            | (715) 832-5525 |
| Club 12,                | 2926 Pomona Drive, Eau Claire           | (715) 832-3234 |
| Fahrman Center,         | 3136 Craig Road, Eau Claire             | (715) 835-9110 |
| Good Shepherd Lutheran, | 1120 Cedar, Eau Claire                  | (715) 834-2959 |
| Grace Lutheran,         | 202 W. Grand Avenue, Eau Claire         | (715) 832-9713 |
| Hope Lutheran,          | 2226 Eddy Lane, Eau Claire              | (715) 832-1414 |
| Parks & Rec Building,   | 1300 1 <sup>st</sup> Avenue, Eau Claire | (715) 839-5032 |
| Triangle K.C. Hall,     | 2708 Thomas Drive, Eau Claire           | (715) 834-4632 |
| St. Olaf's,             | 2407 North Lane, Eau Claire             | (715) 832-2504 |
| Triniteam,              | 202 Graham Avenue, Eau Claire           | (715) 836-8106 |
| Wesleyan Methodist,     | 2405 Keith Street, Eau Claire           | (715) 832-7305 |

# Community Support Services

## Eau Claire Schedule:

### AA Meetings

#### Sunday:

|                |           |
|----------------|-----------|
| Club 12        | 10am      |
| Fahrman Center | 10am; 7pm |
| Hope Lutheran  | 7pm       |

#### Monday:

|               |                      |
|---------------|----------------------|
| Club 12       | 6:30am Early Risers  |
| Club 12       | 12:15pm Brown Bag    |
| Club 12       | 5:30pm Big Book      |
| Club 12       | 5:30pm Full Measures |
| Triangle      | 12:00 noon; 6:30pm   |
| Wesleyan (ns) | 7:00pm               |

#### Tuesday:

|            |                     |
|------------|---------------------|
| Club 12    | 6:30am Early Risers |
| Club 12    | 12:15pm Brown Bag   |
| Club 12    | 7:00pm              |
| Triniteam  | 12:00 noon          |
| St. Olaf's | 6:30pm              |
| St. John's | 7:00pm Step         |

#### Wednesday:

|               |                        |
|---------------|------------------------|
| Club 12       | 6:30am Early Risers    |
| Club 12       | 12:15pm Brown Bag      |
| Club 12       | 6:30pm Primary Purpose |
| Good Shepherd | 7:00pm                 |

#### Thursday:

|                              |                     |
|------------------------------|---------------------|
| Club 12                      | 6:30am Early Risers |
| Club 12                      | 12:15pm Brown Bag   |
| Club 12                      | 6:00pm              |
| Triangle                     | 6:30pm              |
| 1 <sup>st</sup> Congregation | 7:30pm Open Speaker |
| Grace                        | 8:00pm              |

#### Friday:

|            |                        |
|------------|------------------------|
| Club 12    | 6:30am Early Risers    |
| Club 12    | 12:15pm Brown Bag      |
| Club 12    | 12:15pm Brown Bag (ns) |
| Triniteam  | 12 noon                |
| St. Olaf's | 6:30pm                 |
| Triangle   | 8:00pm Open to Public  |

#### Saturday:

|         |                     |
|---------|---------------------|
| Club 12 | 10am (Non-Smoking)  |
| Club 12 | 10am Keep It Simple |
| Club 12 | 8pm Open Speaker    |

### Alanon Meetings

|          |      |
|----------|------|
| Club 12  | 10am |
| New Hope | 7pm  |

|                 |        |
|-----------------|--------|
| Triangle(ns)    | 6:30pm |
| Hope (Alateen)  | 7pm    |
| Hope (Newcomer) | 7pm    |
| Triangle        | 8pm    |

|                            |        |
|----------------------------|--------|
| Club 12                    | 6:30pm |
| Parks & Rec<br>(Sept.-May) | 6pm    |

|                |         |
|----------------|---------|
| Club 12 (ACOA) | 10:30am |
| Hope (ns)      | 7:30pm  |

|                  |        |
|------------------|--------|
| Our Saviors (ns) | 1:15pm |
| Grace (ns)       | 7:00pm |

|                        |     |
|------------------------|-----|
| Triangle               | 8pm |
| (last Friday of month) |     |

|                |      |
|----------------|------|
| Club 12 (ACOA) | 10am |
|----------------|------|

# Community Support Services

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## **Alzheimer's Support Groups**

Persons who have a loved one suffering from Alzheimer's or other related dementia and wish to share their problems and concerns with others.

## **Brain Injury Support Groups**

### **Eau Claire Self-Help Mild Brain Injury Group**

#### **Sacred Heart Hospital**

900 W. Clairemont

3<sup>rd</sup> Thurs. 7-9 pm

Larry Bandoli (715) 839-4392

Audrey Nelson (715) 838-9352

#### **Luther Hospital**

1221 Whipple Street

3<sup>rd</sup> Tuesday 5:30-7pm

Jerry Hoepener & Mary Beth Clark

(715) 838-3258

### **Young Person TBI Group Acquired Brain Injury Support Group**

Meetings have varied location/days

Luther Hospital, 1221 Whipple Street, Eau Claire, WI

Contact Jerry Hoepener, Mary Beth Clark, or Tom Sather (715) 838-3258

## **Breastfeeding Support**

### **Chippewa Valley Breastfeeding Task Force**

Contact Cheryl Yarrington, RD, CLE (715) 839-5051

Service Area: Chippewa Valley, including Eau Claire, Chippewa Falls, Menomonie, Bloomer, Stanley, and surrounding communities

Eligibility: New or expectant mothers wishing to breastfeed

Fees/Payment Options: Support and education free of charge. Rental of breast pumps and equipment offered at some locations.

## **Cancer Support**

### **My Navigator – American Cancer Society**

An ACS Navigator offers free, confidential assistance to cancer patients and those who care for them.

Navigators are trained to listen and learn the individual's needs and create a personalized plan. Navigators provide extensive cancer information, assist in locating resources, arrange for durable medical equipment, coordinate transportation and lodging, and connect patients with resources for wigs, hats, and prostheses.

ACS also provides many other programs and services to support cancer patients and their families, such as Hozhoni Weekend Camp for children with cancer; online support network; Cancer Action Network; Look Good...Feel Better program to help deal with appearance-related side effects of treatment; and support programs, some specific to the type of cancer.

ACS also offers scholarships to young survivors, HOPE Lodge for adult cancer patients being treated in Marshfield and Rochester, and help with financial and insurance questions.

2427 North Hillcrest Parkway

Altoona, WI 54720

(National Toll Free: 800-ACS-2345

[www.cancer.org](http://www.cancer.org)

Office Hours: 8-4:30, Monday-Friday

## **Disability Related Support Groups**

### **FRIENDS OF JESUS**

Support group funded by Holy Ghost Parish and Knights of Columbus. Meets the last Sunday of the month from 2-4pm. Facilitated by church and community leaders and parents. Eligibility requirements: young persons over the age of 15 who are disabled or handicapped.

(715) 726-2378 Contact Sister Yvonne Hiess, SSND

412 South Main Street, Chippewa Falls, WI 54729

# Community Support Services

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## **SPECIAL FRIENDS, INC.**

Program promotes the general welfare of all people with emotional, physical and developmental disabilities. The goal of Special Friends is to initiate or support programs that enhance the lives of people with disabilities and their families. A variety of social/recreational and support groups are available to children, young adults, and adults. Information and educational materials and workshops are also available.

(715) 720-9262 Donna Loew  
1434 Wilson Street, Bloomer, WI 54724

## **WISCONSIN COUNCIL FOR THE BLIND**

Local low vision support group  
Eau Claire and Clark Counties:

(715) 839-4909  
L.E. Phillips Senior Center, Inc. 1616 Bellinger, Eau Claire, WI 54703

## **Narcotics Anonymous**

Tuesday            7pm    Central Lutheran Church

# Community Support Services

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**Northern Support Group – Clark County** (715) 229-2172

Clark County Health Care Center, Highway 29, Owen, WI 54460

Contact: Jane Missling

Groups meets 2<sup>nd</sup> Tuesday of the month at 1:30 pm

**Southern Support Group – Clark County** (715) 743-5144

Neillsville Senior Center, 602 Oak Street, Neillsville, WI 54456

Contact: Mary Sladich

Group meetings 2<sup>nd</sup> Tuesday of the month at 1:30 pm

**Taylor County Alzheimer's Support Group** (715) 748-1491

Taylor County Commission on Aging, 540 E. College Ave., Medford, WI 54451

Call for more information, meeting dates and times.

## **SUICIDE CRISIS**

**Chippewa County Crisis Line**

888-552-6642

**Northwest Connections Crisis Line**

888-552-6642

**Veterans Crisis Line**

800-273-8255 Press 1

**HOPES (Suicide Survivors)**

608-274-9686

## **Prison Ministry Resources**

### **WI Department of Corrections Reentry**

<http://doc.wi.gov/about/doc-overview/office-of-the-secretary/reentry-unit>

### **The National Reentry Issue Areas**

<http://csgjusticecenter.org/reentry/issue-areas/>

### **Broken Yoke Ministries, Inc. Resources**

<http://www.brokenyoke.org/resources.html>

### **Milwaukee Rescue Mission**

<http://www.milmission.org/>

### **Prison Aftercare Network of Wisconsin**

<http://www.prisonaftercare.net/>

### **Salvation Army**

<http://www.salvationarmyusa.org/>

### **FairShake Reentry Resources**

<https://www.fairshake.net/reentry-resources/>